

Position Overview:

We are seeking an enthusiastic and dedicated individual to join our team as a Short Order Cook, Customer Service, and Snack Bar Person at our bustling bowling center and entertainment facility. This multifaceted role requires a blend of culinary skills, excellent customer service, and a positive attitude to enhance the overall experience of our patrons.

Responsibilities:

1. Short Order Cooking:

- Prepare a variety of menu items, including burgers, sandwiches, fries, pizza and other snack bar items, while adhering to established recipes and quality standards.
- Operate cooking equipment efficiently and ensure food is cooked to the appropriate temperature and specifications.
- Maintain a clean and organized cooking area, including regular cleaning of cooking surfaces, utensils, and kitchen equipment.
- Monitor inventory levels of food ingredients and communicate restocking needs to the management.

2. Customer Service:

- Greet customers with a friendly and welcoming demeanor, providing exceptional service to enhance their overall experience.
- Take food orders, process payments accurately, and deliver orders in a timely manner.
- Address customer inquiries, concerns, and special requests, ensuring high levels of satisfaction.
- Assist customers in selecting menu items and making recommendations based on their preferences.

3. Snack Bar Operations:

- Prepare and serve a variety of snacks, beverages, and light refreshments to customers.
- Maintain the cleanliness and presentation of the snack bar area, including arranging displays and keeping the area organized.
- Ensure the availability of necessary supplies, such as napkins, condiments, and disposable utensils.
- Handle cash transactions, operate the cash register accurately, and maintain a balanced cash drawer.

4. Facility Maintenance:

- Assist in maintaining a clean and safe environment throughout the bowling center and snack bar area.

- Monitor and report any equipment malfunctions or safety concerns to the management.

5. Team Collaboration:

- Work closely with other staff members, including servers, cashiers, and maintenance personnel, to ensure smooth operations.
- Communicate effectively with colleagues to ensure orders are processed accurately and efficiently.

Qualifications:

- Prior experience in short order cooking, customer service, or snack bar operations is preferred.
- Strong multitasking abilities to handle cooking tasks, customer interactions, and order processing simultaneously.
- Excellent communication and interpersonal skills to interact with a diverse range of customers and team members.
- Basic math skills for processing payments and making change.
- Ability to work in a fast-paced environment, remain composed under pressure, and deliver excellent service.
- Attention to detail and commitment to maintaining cleanliness and sanitation standards.
- Flexibility to work evenings, weekends, and holidays as required by the facility's operating hours.

Perks and Benefits:

- Competitive hourly wage.
- Opportunities for advancement and professional growth within the entertainment industry.
- Staff discounts on food, beverages, and facility activities.
- Positive and dynamic work environment within a popular entertainment facility.

If you are a motivated individual with a passion for customer service, culinary skills, and creating enjoyable experiences, we encourage you to apply for this exciting position. Join our team and contribute to the vibrant atmosphere of our bowling center and entertainment facility!